

The Irate Customer

1. Adjective
2. Adjective
3. Number
4. Appliance
5. Disgusting Adjective
6. Plural Noun
7. Upset Feeling
8. Upset Feeling
9. Bpa Feature
10. Bpa Feature
11. High Number
12. Adjective
13. Vpa Feature
14. Adjective
15. Part Of The Body

The Irate Customer

On a _____ Adjective _____ day at the PEERS call center, Shanelle intercepted a call from an _____ Adjective _____ customer named Mrs.Losebumer. "Thank you for choosing PEERS, How may I assist you today???" ; "You know I've been transferred _____ Number _____ times today!!! When are you gonna get it right? You let my coverage lapse, without calling me to renew! I need the Value Protection thingy, on my _____ Appliance _____ and you want to give me that _____ Disgusting adjective _____ Basic Protection Agreement?"; What in the _____ Plural noun _____ does that cover anyway??";

Shanelle knows this may be a difficult call.

"I apologize for the inconvenience, I would be _____ Upset feeling _____ Upset feeling _____ too. Let me tell you some of the features of the BPA plan. There is a 30-day waiting period, _____ Bpa feature _____ Bpa feature _____ up to \$ 500 for a replacement and you don't have to pay the 20 service fee.

Mrs. Losebumer interrupts, "30 DAY WAITING PERIOD??"; I dont know whats that means...I want my VPA plan. Starting today!! I rather pay that \$20 EVERYTIME, I can renew up to three years and I only need \$250 for a replacement...I've had this plan for almost _____^{High number}_____yrs!

Shanelle states "I understand that you would like that plan, but the BPA is certainly a better plan with better features that that will save you money.

Then in a _____^{Adjective}_____voice she said to me, "I-want-that- _____^{Vpa feature}_____feature!!

Of course she thought to herself, "Ive got to get this, _____^{Adjective}_____lady to Ray Jones!";

"Mrs. Losebumer I'm sorry, your're not eligible for the Value Protection Agreement and your getting better features with the BPA.";

The customer stops for a minute screams to the top of her Part of the body and says "Well why didnt you say that the first time!!!?"; Mrs. Losebumer says with a smile in her voice. "All this time I thought you were cheating me... Thats fine I'll take it.";