

Walker Methodist Care Suites Mad Libs

1. Noun
2. Noun

Walker Methodist Care Suites Mad Libs

Mission: Life. And all the living that goes with it. Enhancing the lives of older _____ Noun _____ through a culture of care, respect, and service.

Vision: As the leading senior services provider, Walker Methodist offers the best place to live and work.

Values: Respect. Imagination. Collaboration.

Customer Service Standards:

1. Every interaction is significant
2. Everyone makes a difference
3. Create the best place to live and work
4. Delight the _____ Noun _____

Service Recovery:

L = Listen

E = Empower

A = Apologize

F = Follow-through

